

## Colfe's Swim Academy - Refund Policy

Refunds for swimming lessons will only be given in the event of illness or injury. Applications for a refund should be supported by an official doctor's note and should be submitted to the Swimming Co-ordinator or Centre Manager. If the refund request is approved then the missed lessons will either be refunded or added onto the pupil's account.

In the event that the pool or Centre is closed, no lessons will be deducted from the pupil's account for that day. If the pool is forced to close during lessons, again no lessons will be deducted from the pupil's account. Colfe's Swim Academy will not be liable to reimburse any travel expenses incurred. Should lessons be cancelled for longer than one week (other than stated holiday times) then depending on the circumstances the lessons will either be rescheduled or refunded.

Note that lessons are structured (and booked and paid for) in blocks of 12 (children's lessons) or 6 (adult's lessons). Apart from stated centre closures (statutory holidays etc.), swimming lessons will run continuously throughout the year.